

CROWNED Free TERMS



GENERAL TERMS

- No order minimums.

WHOLESALE PRICING

- We require our Retail Partners to sell our products at our MSRP or above. Pricing may be discounted when we put items on sale on our crownedfree.com website.

ONLINE/SOCIAL SELLING

- We would love for you to sell our products on your website and social media channels!
- All orders must be processed through your unique URL listed on customer application.
- If you are an online only boutique, we require a minimum of 1,500 Instagram or Facebook followers.

ORDERING INFORMATION

- Once your wholesale application is approved, you will receive an email from Crowned Free with details of your Wholesale Customer website along with "Here's How to Order" instructions. You may also email your order to wholesale@crownedfree.com or contact your Representative.

SHIPPING

- Shipping costs are not included in wholesale prices or on any advertised special. Shipping and freight shall be on FOB origin, freight collect terms.
- We do our best to keep all items in stock, however there may be unavoidable outages as some of our items, such as tees, are made to order. If items you ordered are on backorder, we will notify you right away. You can choose to cancel any backordered items or we can ship to you as soon as they become available and Crowned Free will cover those shipping costs.
- We generally ship within 3-5 days of confirming your order, however, please allow for up to a week during the busy holiday season. If you have a rush order, please let us know and we will do our best to accommodate you. Shipping charges will be calculated and added to your order total when the order is ready to ship. We reserve the right to choose the best carrier to get your order to you as quickly as possible.
- We currently ship within the US only.

PAYMENT

- Full payment is required prior to shipping.
- We accept PayPal, Mastercard, Visa, American Express, Discover.

RETURNS

- We accept authorized returns due to manufacturing defects, damages, or shipping errors within 5 business days of receipt of goods, for replacement. We will cover shipping in these cases.

CANCELLATION POLICY

- You may cancel or adjust your order within 48 hours of your purchase or before the order has been shipped (whichever is earlier) by writing to us at wholesale@crownedfree.com. The cancellation or adjusted order will be effective within 24 hours and you will get a confirmation email from us.

wholesale@crownedfree.com

PH: 616.920.0527
