

45-DAY RETURNS

You may return your purchase for a full refund (less shipping charges) within 45 days of the ship date. All items must be in brand new condition, unworn, unwashed, and returned with labels still attached to receive a full refund. Hostess Reward free items and discontinued items are not eligible for return. Items purchased off a Representative's rack are final sale and not eligible for a return.

45-DAY EXCHANGES

You may exchange your items within 45 days of ship date. All items must be in brand new condition, unworn, unwashed and returned with labels still attached to qualify for an exchange. Hostess items, discontinued items and items purchased with credits are eligible for exchange for an item of equal or lesser value. If exchanging for an item of greater value, the difference in price and applicable sales tax will be due at time of exchange. Items purchased off a Representative's rack are final sale and not eligible for an exchange.

TO REQUEST A REFUND OR EXCHANGE

Complete the return form on the back of the packing slip that came with your item(s). Fill in all information, including the reason for your return and if you'd like to receive an exchange or refund. Contact your Representative if you need advice on the selection of a new size or a different item.

RETURN SHIPPING FEES

Customers are responsible for return shipping fees and can use any carrier they choose. Upon receipt of returned goods, Crowned Free reserves the right to deny a refund if the merchandise does not meet the return policy requirements stated above. Original shipping charges for returned merchandise are non-refundable unless we have made a shipping error.

You should expect your return or exchange to take 7-10 business days to be processed, upon receipt of your returned items in our Warehouse.

Crowned Free will ship exchanges free of charge.

NOTICE OF CANCELLATION

You may CANCEL this transaction, without any penalty or obligation, within THREE BUSINESS DAYS from the date of sale on the reverse side of this form. If you cancel, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled. If you would like to make a return, (1) Contact your Representative within three business days from the date of sale on the reverse side; or (2) if you cannot reach your Representative, you may contact Crowned Free at customerservice@crownedfree.com. If you would like to make a return, you must make available to Crowned Free the items in new, unworn condition, any goods delivered to you under this contract or sale; or you may if you wish, comply with the instructions of the seller regarding the return shipment of the goods to the Company. If you fail to return the goods to the Company, then you remain liable for performance of all obligations under the contract. RETURN AUTHORIZATIONS ARE VALID NO LATER THAN MIDNIGHT ON THE DATE RECEIVED (FIVE BUSINESS DAYS IN ALASKA) FROM THE COMPANY. A BUYER AGED 65 OR OLDER IN NORTH DAKOTA MAY CANCEL THIS TRANSACTION WITHOUT CAUSE OR PENALTY WITHIN 15 DAYS OF THE DATE OF SALE ON THE REVERSE SIDE.

I hereby cancel this order:

Date _____ Signature _____

You may cancel this transaction without any penalty or obligation within three (3) business days of the date of purchase, excluding Saturdays, Sundays and holidays. To cancel, please contact your representative and mail or deliver your representative a signed and dated copy of this cancellation notice.

If you cancel this order before the representative has submitted the order to Crowned Free, the merchandise will not be delivered to you and any payments made by you shall be refunded by Seller (Crowned Free Representative) within ten (10) business days after cancellation.

If you cancel this order after the representative has submitted the order to Crowned Free, the merchandise will be delivered to you. You may then return the item to the Seller for a refund under Crowned Free's Exchange and Refund Policy as stated above.